



To: All BH SmartCare Users

From: Chris Marlow, DHS-BHD Quality Assessment and Performance Improvement Section Manager

Date: September 4, 2024

Re: CalMHSA Connex Opt Out Information

In connection with the use of SmartCare as our electronic health record (EHR), there is an additional element the county is implementing. CalMHSA Connex is a native Health Information Exchange and Storage feature of SmartCare that allows the county to migrate, hold and share information from SmartCare and our legacy EHR's. This feature allows the county to meet data interoperability regulatory requirements.

As part of this coming advance, regulation also requires the county to allow clients to opt out of the sharing of their information through a Health Information Exchange (HIE). Clients should be notified during the registration process, that unless they opt out, their health information may be shared in our network of providers as well as with other healthcare professionals connected to the HIE. In anticipation of rolling out Connex, the option to opt out of data sharing is already available within SmartCare in the Custom Fields tab of the Client Information screen.

Please familiarize yourselves with the attached CalMHSA Connex Opt Out handouts. More information will follow as we approach the roll out of Connex.

If you have any questions, please reach out to BHEHR@sonoma-county.org

Attachments:

- CalMHSA Connex Opt Out Requirements
- CalMHSA Connex Opt Out Flow (Direct)
- CalMHSA Connex Opt Out Flow (SmartCare)