Volunteer Mentoring Check List

Dogs

Tour of shelter

- □ Lobby
- How to get keys
- □ Signing in
- □ Leash room
- □ Kennels
- Play yards
- □ Sally Port
- □ Where to walk dogs

Leash room

- □ How to select a leash and harness (if needed)
- Go over how to use the white board
- □ Go over chain of custody for court case dogs (if needed)

Collar color coding system and kennel cards

- Green: easy, new volunteers
- □ Orange: not as easy to handle, need to take an assessment class
- □ Purple: hard to handle, may have special needs, need to be assessed by staff
- □ Assessment criteria available from volunteer manager

Taking a dog out of the kennel

- □ How to enter and exit kennels appropriately (front versus back)
- □ How to leash/harness a dog
- □ Flow through kennels
 - Avoiding other dogs
 - o Avoiding areas being cleaned

Where to take dogs

- □ Walking around the shelter campus
- □ Walking offsite
- □ Going to the play yards
- □ How much time to spend with dogs

How to put a dog back in its kennel

- Unleashing
- □ Making sure kennel is latched
- □ Locking the kennel
- □ Filling out enrichment card
- □ Leave blanket alone, unless wet or dirty

Dog Enrichment

- Toys in the yards
- □ Kongs in the kennels
- □ Treats

Finishing volunteer shift

- □ Signing out
- □ Returning key

Volunteer Mentoring Check List

Cats

- □ Signing in/out
- □ Kennel card review
- Green level: friendly
- □ Purple level: scared/shy/aggressive/hisses/growls/swipes

Lobby

- □ Kittens
- $\hfill\square$ How to unlock the kennels
- □ Supplies
- $\hfill\square$ How to interact with the kittens
 - Safety: dogs and people entering the lobby
 - Don't put kittens on the floor
 - Treats and water only—don't add food

Cat Room 2

- □ Adult cats (sometimes kittens)
- □ Supply cabinet
- □ Toys
- □ Carriers
- □ How to interact with the adult cats
 - o Enrichment cards
 - Safety: people entering the cat room
 - Don't put cats on the floor
 - Treats and water only—don't add food
 - Carriers in the sally port and/or cat room
 - How to put cats in and take cats out the cattery

Laundry

- Washer
 - Take laundry from the bottom of the bins
 - □ Laundry left for days can get maggots and mold
 - □ Start the washer

Dryer

- □ Move the laundry to the dryer
- □ Start the dryer

Folding and Putting Away Laundry

- □ Towels
- Blankets
- □ Beds